

Job Description

Title:	Senior Services Club 55	Home Location:	1325 Sycamore Road -	
	Program Assistant		DeKalb	
Position Code:	Program Staff	Department:	Senior Services	
Reports to (title):	Community Programs	FLSA Status:	Exempt - Salary	
	Director			
Date Updated:	7/15/2022	Date Approved (HR):	Click or tap to enter a date.	
Does this role directl	y supervise others?	□Yes ⊠No		

Purpose

The primary purpose of the Program Assistant is to coordinate the operations of Club 55 Activity Centers under the supervision of the Community Programs Director and Senior Service Coordinator. This position works to maintain an environment conducive to the therapeutic process and support creativity and growth in the Senior Service program.

Population Served (select all that apply)	
\square Pediatric (2. – 12 yrs.)	⊠ Older Adult (≥ 65yrs.)
☐ Adolescent (13 – 18 yrs.)	☐ Nonage Specific Task (N/A)
☐ Adult (19-65 yrs.)	

Essential Duties and Responsibilities (performs other duties as assigned)

Organizational Standards & Compliance

- Maintain Club 55 locations
- Facilitate activities and conversations with Club 55 participants
- Assist Senior Service Coordinator with development and implementation of monthly activity calendar, educational presentations, recreation opportunities, etc.
- Seek supervision as appropriate
- Assist program and agency in Performance Quality Improvement (PQI) by attending meetings, voicing
 concerns and potential solutions, and working to create effective and efficient processes along with other
 assigned PQI tasks.
- Work cooperatively with other program employees and agency employees to ensure the best quality service to our clients.
- Serves as a resource for those seeking information about services and care available in the surrounding community area and assists people in finding information/resources for services that are available in distant areas.
- Acts as a liaison to other community agencies as appropriate
- Acts as a resource to clients, community, and interdisciplinary team for mental Health Laws and client centered services
- Keeps abreast of Family Service Agency's changes and information as evidenced by:

- Attendance at 50% or more department meetings, and signing off on meeting minutes for 100%
- o Attendance at 50% or more All Staff meetings, and signing off on meetings minutes for 100%
- Completion of mandatory in-services
- Regular reading of email and bulletin board postings
- o Reading updated policies and procedures

Job Requirements								
	Minimum Required	Preferred						
Education (level of education; specific degree)	High school diploma or equivalent	Bachelor's degree in human services or related field						
Experience (minimum amount of years; type/field)	 Documented experience working with aging populations Documented experience providing direct service to clients. Knowledge of normal characteristics of growth and development throughout the span of life 							
Licenses and Certifications	1							
Skills (technology; communication)	 Ability to work with a wide range of age groups and issues Evidence of an ability to communicate effectively (both orally and in writing) Ability to maintain confidentiality and abide by HIPAA. Is sensitive to and respectful of cultural differences. Ability to perform all tasks in an organized, conscientious, and responsible manner. Competent in fulfilling mandated reporter status. Ability to work cohesively with team members Must be comfortable with data entry. Must be comfortable with public speaking and leading group activities. Ability to work in a demanding program with a vulnerable population. 							

	•	Demonstrates client-centered care and excellent customer service skills.	
Special Characteristics (travel; significant physical demands; working conditions)	•	Must have a current Drivers licenses Must have a working vehicle Must have active insurance on the vehicle Must have a COVID-19 vaccination	
Annual Requirements	•	and licensure Annual training as assigned through	irement as appropriate to education

Physical Job Descriptions										
Use the key below to determine the avg. amount of time spent in an activity during a typical workday:										
R = Rarely (<1%) O = Occasionally (1-33%) F = Frequently (34-66%) C = Continuously (67-100%)										
	R	0	F	C			R	0	F	C
Physical Activities										
Walking				\boxtimes		Crawling	\boxtimes			
Sitting				\boxtimes		Squatting	\boxtimes			
Standing				\boxtimes		Reaching		\boxtimes		
Push/Pull		\boxtimes				Reaching above shoulder		\boxtimes		
Kneeling		\boxtimes				Twisting		\boxtimes		
Bending		\boxtimes				Stair Climbing			\boxtimes	
Driving		\boxtimes								
				Lif	ting/Carryii	ng				
Up to 10 pounds			\boxtimes			Up to 50 pounds	\boxtimes			
Up to 25 pounds		\boxtimes				Up to 100 pounds	\boxtimes			
						>100 pounds	\boxtimes			
	Pushing Pulling									
Up to 10 pounds			\boxtimes			Up to 50 pounds	\boxtimes			
Up to 25 pounds		\boxtimes				Up to 100 pounds	\boxtimes			
						>100 pounds	\boxtimes			
Repetitive Use of Hands										
Simple grasping				\boxtimes		Keyboard/use of mouse				\boxtimes
Combined wrist/hand				\boxtimes		Telephone use				\boxtimes
functions (unscrewing)										
Fine manipulation				\boxtimes						

Environmental Condition Exposure										
Extreme cold non-weather	\boxtimes					Toxic chemicals				
Extreme heat non-weather	\boxtimes					Outside weather \square conditions				
Vibration	\boxtimes					Fumes/dust/odors				
Wet/humid non-weather	\boxtimes					Extreme noise levels				
Sensory Requirements										
Close vision (clear vision at 20 in or less					\boxtimes	Hearing				
Distance Vision (clear vision at 20 ft or more				ore	\boxtimes	Smell/Taste				
Color vision (able to distinguish colors)					\boxtimes	Speech (basic communication skills in English)				
EMPLOYMENT ACKNOWLEDGEMENT: I have read and understand this job description and agree to adhere to its requirements. My supervisor has answered any and all of my questions.										
SIGNED DATE										